



Reimbursement Policy

Product or Service	Price	Duration	Cancellation	Refund
InsidesMatch Introductory Bundle	\$179	2-4 hours	30 days' written notice is required via email: support@insidesmatch.com	N/A
InsidesMatch Subscription	\$199/year	12 months	90 days Doing Guarantee	N/A
InsidesMatch 4-Week Group Workshops	\$999	4 weeks	15 days before attending the first class, written notice is required via email: support@insidesmatch.com	N/A



The cost, cancellation and refund, if any, details of our products and services are set out below

* Annual Memberships will be renewed at the expiry date (12 months post purchase. To find out more please support@insidesmatch.com

Any product that is not currently listed under Financial Terms is non-refundable unless specifically written elsewhere.

1. Each refund request will be assessed on a case-by-case basis and when genuine value has not been received or isn't able to be received, refunds will be granted at the discretion of The InsidesMatch™ Team.
2. Invoices for the workshops are automatically generated and can be requested at any time by emailing support@insidesmatch.com
3. Most of our payments are operated through an online and automated billing system (Online Payment). Where your payments are made via Online Payment:
 - a. You agree to ensure sufficient funds are available in your nominated account to meet any account withdrawals made by us on their scheduled due dates.
 - b. If payment is defaulted or not received, you authorize us to debit any outstanding funds from your nominated account without need for notification at a future date.
4. Where another agent or enterprise is debiting funds pursuant to an arrangement entered into with us, you also affirm the same rights and undertakings explained in these Terms to them.
5. We reserve the right to suspend or terminate any product or service, at our discretion, if payment is defaulted.



6. We reserve the right to on-sell or otherwise authorize a debt collection or other authorization to collect any amount not paid by you.
7. We reserve the right to inform credit watch monitoring services of ongoing default trends or payment-avoiding strategies employed where we deem it appropriate.
8. We endeavor to work with clients who need help in ensuring actions like those listed above do not happen. If you are having difficulties or require a payment plan, please get in touch with us.
9. When we invoice you for payment, payment is due and payable by the payment date noted on the invoice. Please make payment by the payment date to avoid suspension of use of our product and/or services.
10. From time to time, The InsidesMatch™ Team may offer clients the opportunity to purchase additional products and services at a discounted rate. To be eligible for this discount, you must be an active member in good standing at the time of purchase.

InsidesMatch, LLC welcomes your questions or comments regarding this Reimbursement Policy at support@insidesmatch.com

Effective as of January 12, 2023